



Mahtab Hussain, Syed

eLearning Specialist/Consultant/Developer/Administrator

MCS, BS (Edu)

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FREELANCING SUMMARY:

LMS Consulting/Dev/Admin : 16+ years
[Moodle Project Handled](#) : 170+
[Moodle projects hours/worth](#) : 7,300+ / \$200K+
[Job Success Score \(Upwork\)](#) : 100%
[Top Rated Plus badge](#) : One with most LMS projects on Upwork

PERSONAL INFORMATION:

Father's Name : Syed Muhammad Aslam
Date of Birth : 12/10/1977
Nationality : Pakistani
Languages : English, Urdu, Punjabi, Arabic
NIC # : 33201-1713863-3
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Address : Bukhari House, Bukhari Town, Ghafoorabad Road
City : Chiniot, PK. 35400

EDUCATION:

Degree	Division	% age	Distinctions
MCS	High 1st	85%	CA (95/100), DBMS (87/100), VB (88/100)
BS (Edu) - III	1 st	65%	Mathematics A (92/100), SST (85/100)
BS (Edu) - II	High 1st	70%	Mathematics B (100/100), Research (78/100)
BS (Edu) - I	2 nd	58%	Mathematics A (91/100), SMOT Sci. (72/100)
F.Sc. (Pre-engineering)	High 1st	71%	Mathematics (183/200), Isl. Stu. (42/50)
Secondary School Certificate	High 1st	82%	English (139/150), Chemistry (92/100)
Diploma in Computer Software	High 1st	75%	DOS (88/100), Windows (91/100), Word (81/100)
Diploma in Computer Hardware	High 1st	80%	Hardware Installation & Troubleshooting (174/200)

CAREER HISTORY:

Moodle Consultant / Manager: (Since October 2018)

Organization/Institution: Lean Methods, US

Key Responsibilities:

I have been working with Lean Methods, US as Moodle Consultant / Manager. I have been handling around 20+ Moodle client site as well as company's own Moodle LMS website. My duties are:

- Manage Moodle server
- Manage e-learning courses
- Manage users
- Setup new client websites
- Handle day to day issues and support requests
- Upgrade company courses to HTML5 responsive ones
- Attend client meetings and resolve any issues with their LMS and courses
- Get related LMS and course related tasks completed by other team members.

LMS Manager: (May 2011 to Apr 2015)

Organization/Institution: Best Practice Managed Solutions

Key Responsibilities:

- Develop LMS of the organization
- Develop courses for organization
- Administering Learning Management System and train team members in use of LMS
- Participate in administrative meetings for decision making in product enhancements.

Top Rated Plus Freelancer: (Since Nov 2009)

Organization/Institution: www.upwork.com

Key Responsibilities:

- Searching LMS related projects, estimating project costs, writing professional proposals, and convincing buyers to grant project.
- Developing LMS projects as per requirements of buyers and delivering final product within deadline.
- Keeping contact with buyers to ensure highest levels of services and draw further work.
- Managing company staff to get different tasks done efficiently.

Certified Coder: (Oct 2009 to Jan 2012)

Organization/Institution: www.rentacoder.com (Now freelancer.com)

Key Responsibilities:

- Searching relevant bids, estimating project costs, writing professional proposals, and convincing buyers to grant project.
- Developing projects as per requirements of buyers and delivering final product within deadline.
- Keeping contact with buyers to ensure highest levels of services and draw further work.

Moodle Developer/Administrator: (Since Mar 2006)

Organization/Institution: ims.PakTaleem.net

Key Responsibilities:

- Installing, configuring, maintaining, and shifting Moodle on Windows platform.
- Developing courses in Moodle including multi-language resources, assignments, quizzes using advanced techniques.
- Implementing Moodle on Internet as well as Intranet.
- Development Courses' content like notes, assignments, videos, questions etc.
- Practicing all sort of actions involving the launch, development and implementation of an E-Learning system.

Lecturer/Instructor: (Aug 2006 to May 2010)

Organization/Institution: Al-Rehman Computer & Science Lab

Key Responsibilities:

- Teaching English & Computer Sciences to HSSC & graduate students.
- Delivering & managing at campus and online computer courses.
- Managing records of students and granting certificates at successful completion.
- Managing and running campus routines.

Administrator Data Center: (2002 to 2006)

Organization/Institution: Bismillah Computer Center

Key Responsibilities:

- Design and implements business strategies & policies.
- Develop physical and logical structure of data center.
- Keep data center network running,
- Manage the employees of data center
- Deal with 20000 client base of data center

Teacher/Lecturer: (1999 to 2002)

Organization/Institution: Lahore Garrison Educational Institutions

Key Responsibilities:

- Developing and delivering lectures to science students of English Medium School.
- Keeping track of student performance and attending parent-teacher meetings.
- Attending establishment meetings, seminars, and workshops.
- Implementing latest strategies in teaching.

Lecturer: (1995 to 2002)

Organization/Institution: Al-Badar Science Academy

Key Responsibilities:

- Developing and delivering lectures to science students at Intermediate level.
- Acting as a vice principal, dealing teachers, students and parents.

Custom Modules Developed:

I have developed many plugins. Below are just some of them:

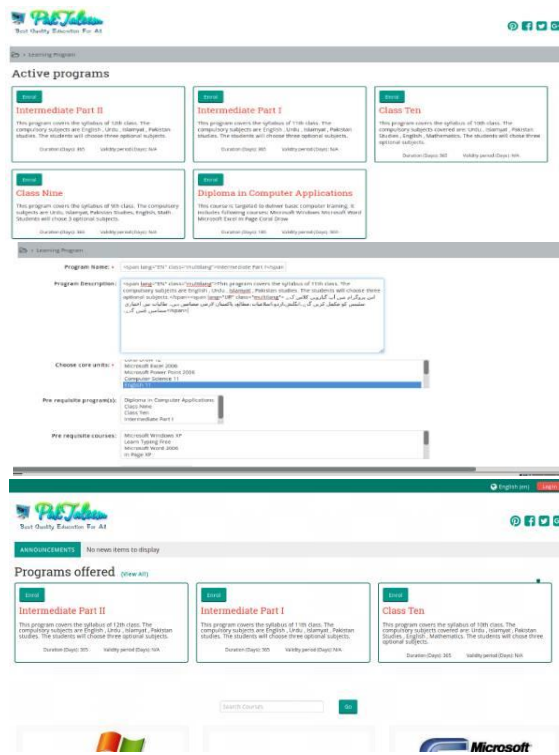
Moodle Shop:

- This is a redesign of IOMAD shop to:
- Improve its UI/UX drastically
- Add custom filters for searching courses
- Use Moodle payment gateways for payment
- Make it fully responsive
- Remove un-necessary steps in purchase



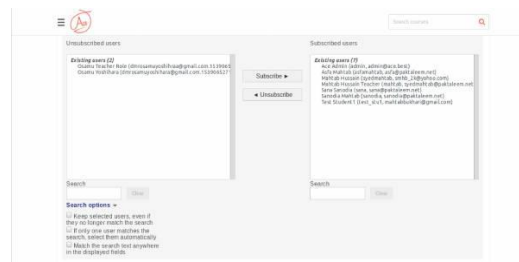
Learning Programs:

- This plugin allows managers to define study programs by choosing mandatory, and optional courses. Manager can mention which courses are required for any study program and then can define groups of optional courses with a mention of how many courses may be chosen from a group. Students can then select the study program of their choice. They will then mention which optional courses they want to choose and they are ready to get enrolled in these courses in one go.



Inactivity Email Notification:

- This plugin allows admin to configure which users will / will not receive inactivity notification and after how many days of inactivity, the notification email will be sent. Then, if a user remains inactive for those many days, an email is sent to the user.

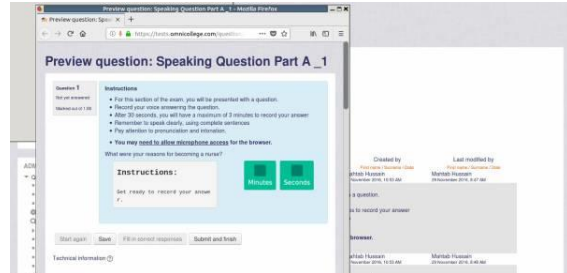


institutes provide technical trainings to the students. This plugin generates their AVETMISS report.

Timed Speaking Question Type:

This question type has been developed to create a language assessment in Moodle. The question type allows teachers to create questions which allow:
 Setting up initial preparation time
 Setting up time to speak
 Setting up question description

Then student while attempting question can read the question description and prepare answer for the specified time. Then, students can record their answer for allowed time and submit as mp3 audio. Teacher can listen to recorded audio and grade questions.



Music School Dashboard

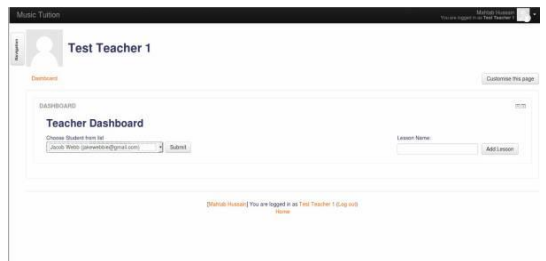
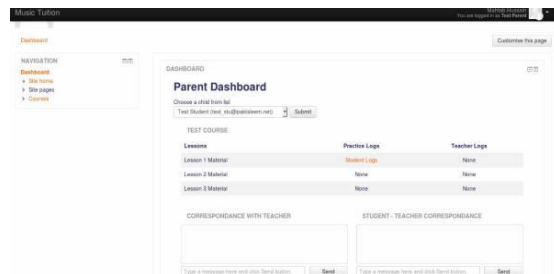
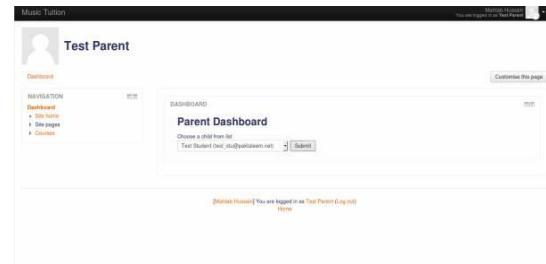
This is a custom dashboard for a music school. The dashboard has been designed to meet specific needs of music school. It exhibits following unique features:

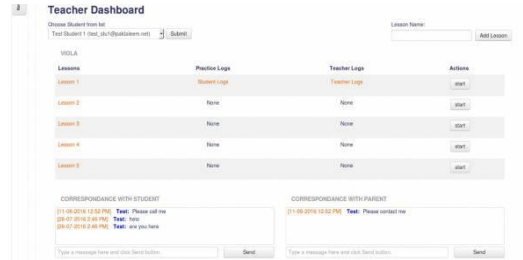
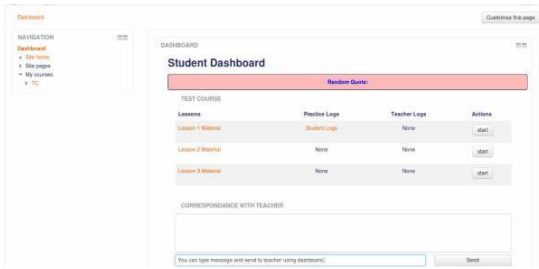
Distinct dashboards for students, teachers, and parents

Quote of the day on student dashboard
 Student lessons in a course listed in dashboard.

Students can track and record practice times of each lesson

Teachers and parents can see their students' practice times on their dashboard
 Students, teachers, and parents can communicate with one another through their dashboard.

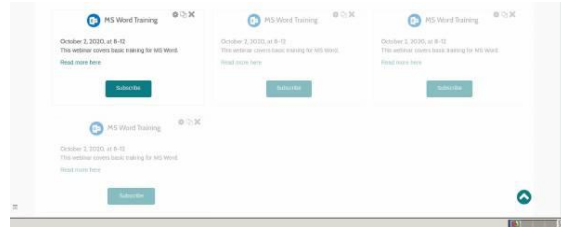




Webinars:

Cloud People Academy is a training provider in Denmark. They deliver training using webinars. This plugin has been developed to manage their webinars in different categories and allow users to register for webinars. Main features of the plugin are:

- Allow admin to manage webinar categories
 - Allow admin to manage webinars
 - Allow admin to set maximum seats for each webinar
 - Display webinars and their details
 - Allow users to subscribe / unsubscribe webinars
 - Download report about webinars
- The plugin is fully responsive and allows multiple languages



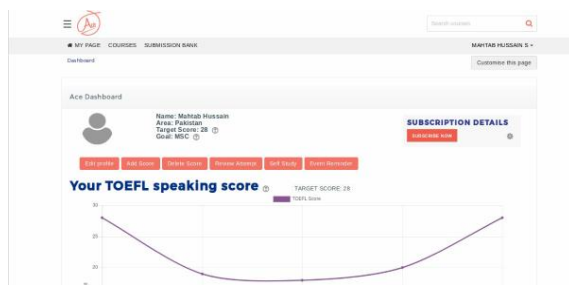
Dashboard TOEFL:

This dashboard plugin has been developed for ACE.best.

The dash board plugin is developed to make site more attractive and easier to use.

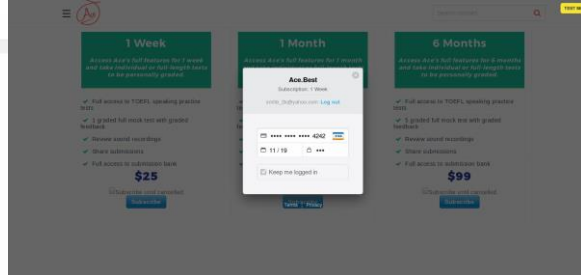
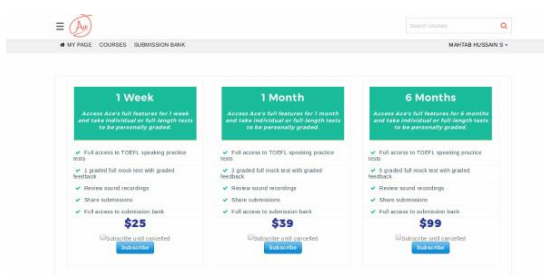
The features of that block are following:

1. User can see their picture, name, country, scores and goal on that dashboard.
2. User can edit their profile, and add and delete toefl scores. If a user share content to other users other users also see share and review submission.
3. User also see attempt scores of TOEFL on graph.
4. Also user see site news on block.



Stripe Subscription:

The users can subscribe from 'My Home' page, 'Courses' page, and 'Submission bank' page. Submission process will show a page with subscription details and one button to subscribe each of them.



Ticketing System:

A ticketing system integrated right into Moodle. This provides a host of features including:

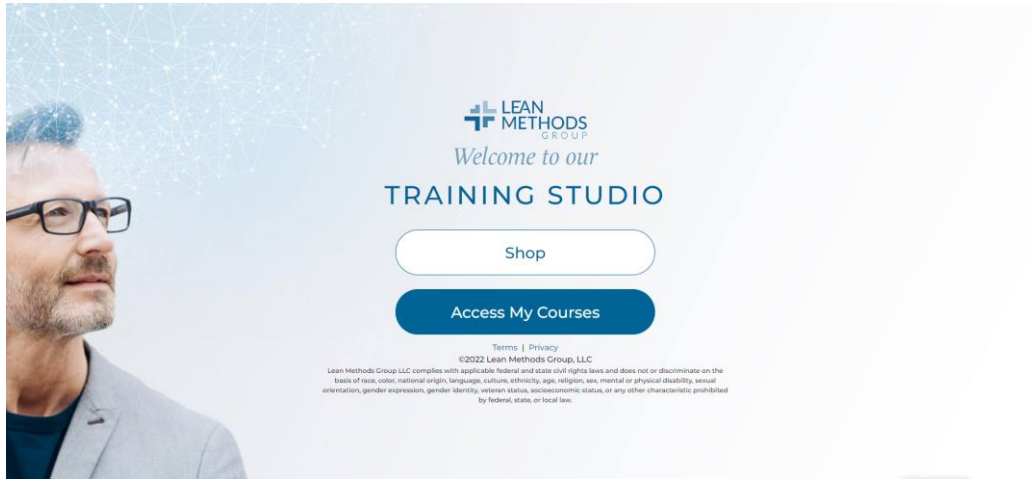
1. Creation of tickets
2. Assigning ticket to different users
3. Setting ticket priority
4. Adding ticket observers
5. Defining and assigning ticket categories
6. Attaching solution to tickets



LMS PROJECTS SHOWCASE:

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<https://www.upwork.com/freelancers/~01166de78ea7391a7a>





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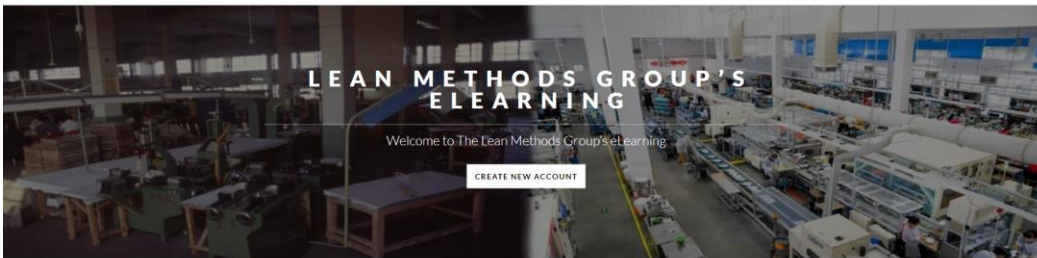
Lean Six Sigma (L6S) is a worldwide industry-proven methodology to improve performance continuously with a strong customer focus. L6S will help us to instill a culture of quality and continuous improvement as it will be deployed at the core of the business, feeding constantly the improvements pipeline.

Satisfied customers are everyone's goal, regardless of where in the business we work. Through Lean Six Sigma we're looking to improve our services, processes, and our reputation. Organizations that implement Lean Six Sigma usually experience a competitive advantage and an overall positive change in organizational culture.

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SYSTEM REQUIREMENTS:

- Internet connection with modern browser
- Operating System: Microsoft Windows (7 and higher) or Apple Mac OS X
- Display Properties Setting: Minimum 1024 x 768 screen resolution

Recommended Browsers:

- Chrome
- Firefox
- Safari
- Edge

For the best Experience and optimum security, we recommend that you keep your browser

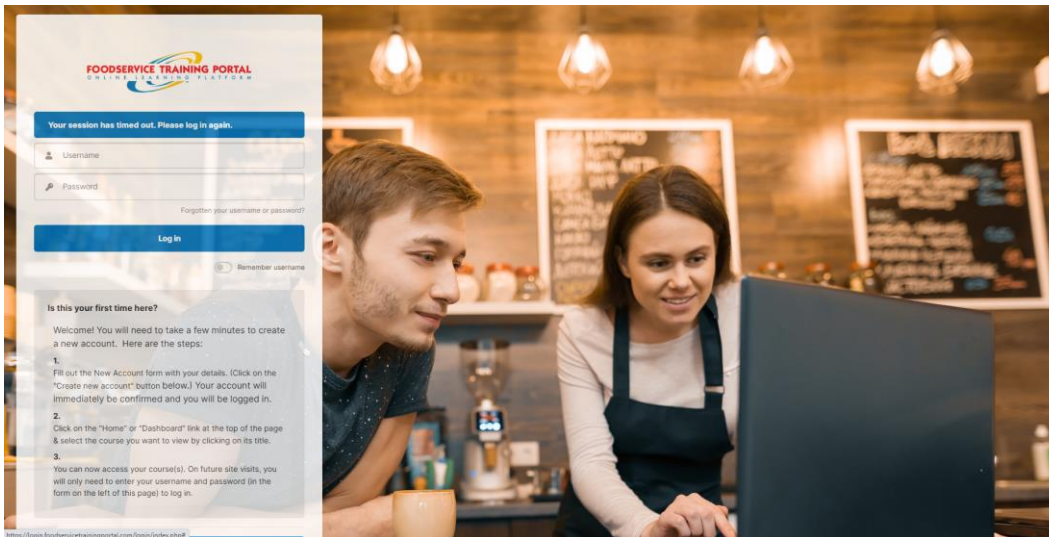
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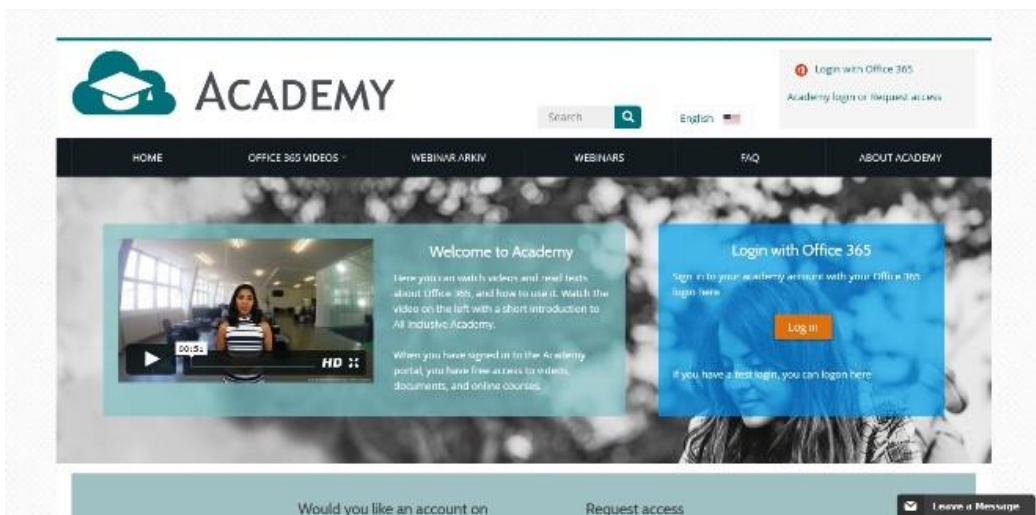
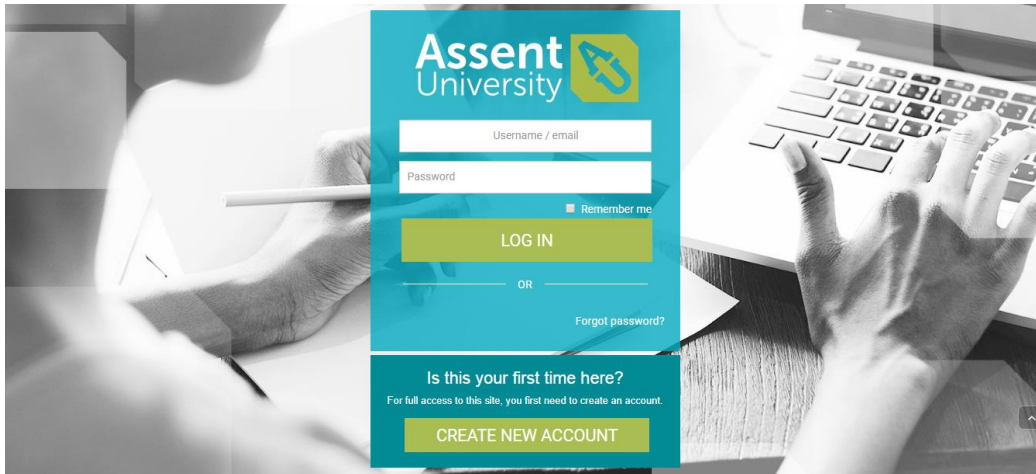
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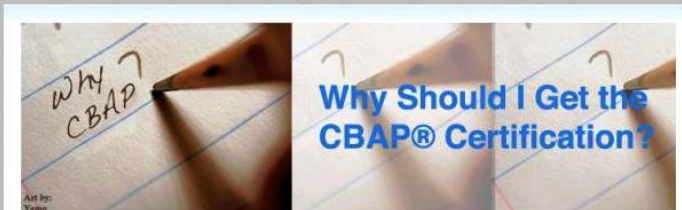
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About the webinar: As mooted, this year we are going to try to have more online case discussions. It might be a little challenging, but will see how we go. Our first online discussion comes from a challenging

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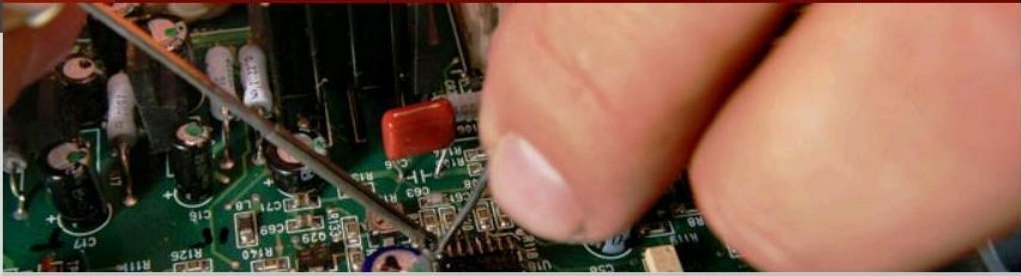
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CLIENT CREDENTIALS:

Below are testimonials from my clients who got their system developed by me. These pieces of feedback have been copy pasted from my profile at <https://www.upwork.com/freelancers/~01166de78ea7391a7a>

*“Mahtab has been very **consistent** over the years and easy to deal with. **Highly recommend** his problem-solving skills and **knowledge of LMS**. We are continuing our work with Mahtab on another contract.”*

*“Mahtab did a great job handling our requirements and any issue that arose. He was also **patient** with the changes requested and gave good guidance on the best practices which was **highly appreciated**. He helped us close this project well.”*

*“This is **our third time** working with Mahtab but we cannot say enough good things about him! This time our task was to implement an email system. Although it was a difficult job and the developer had to do a lot of research and debugging, he **worked hard** and was able to complete it! Furthermore he updated us consistently throughout the job and gave his opinion on how to improve the task. We are **thankful to Mahtab** and wish him the best!”*

“We asked Mahtab to research implementation of an email system to our Moodle Website. He completed this task quickly and thoroughly, providing details of his results and time estimate. We will be hiring him again soon for the implementation of the task.”

*“Mahtab completed the contract successfully and in an appropriate time frame. He **communicated well and responded quickly**. I would definitely **recommend** him for hire!”*

*“Mahtab was **the perfect choice for us**. He delivered exactly what we wanted- even as our parameters changed. He was **extremely helpful** and **patient** as we worked through questions and answers. Would highly **recommend** for any Moodle-related project.”*

*“I am very satisfied with the work Mahtab has done for me. He understood the requirements and communicated frequently, clearly, and in a **professional manner** about the*

project progress. I would not hesitate to employ Mahtab again, if I have further Moodle customisation requirements in the future.”

*“Mahtab is **great to work with**. For this project, he **solved a huge problem** I had with storing and uploading videos for my elearning site. I had worked with him on set price projects before, so I knew he was honest and would not overcharge me for an hourly project. In fact, he ended up taking less time than he had originally thought. Mahtab has great integrity in addition to excellent skills”*

*“Mahtab is an **excellent developer** and **well-versed in Moodle**. He was very easy to work with. He gave me **lots of guidance** when I was not sure about some issues, as this is my first Moodle project. He found **streamlined ways of accomplishing** what I needed and was very responsive to my questions. He is easy to talk to and **fair in his pricing**. I had a bad experience with someone else on Upwork and was very concerned about trying someone else. But, Mahtab came through **with shining colors**. He did have a few delays and I wished he had told me about them immediately. But as soon as we spoke, he jumped right in and took care of the last few items. I was pleased to see his **responsiveness**. I plan to **continue working** with Mahtab as my project continues.”*

*“I have been working with Mahtab for **several months now** on various projects related to my elearning website running Moodle. I am **very happy with his work** and have decided to **rehire** him as a **technical consultant** for ongoing issues that come up once the site launches. Mahtab knows the software, helps me find **creative solutions** to issues, is patient with my limited technical knowledge, and is easy to work with. There have been a few glitches in communication because of the time zone differences, but these are well worth it because the **quality of work is excellent** and Mahtab is so easy to work with. I am grateful that I found him!”*

*“**Exceptionally good!** Expert skills, great communication and **rapid execution of tasks**. **What more could you want?**”*

*“Mahtab was the **perfect choice** for us. He delivered exactly what we wanted- even as our parameters changed.*

He was extremely helpful and patient as we worked through questions and answers. Would highly recommend for any Moodle-related project.”

“Mahtab continues to demonstrate his skill and integrity and delivers top quality!”

“Thanks Mahtab for always doing what you say you 'can' and 'will' do...and for being able to do it quickly!”

“WOW! If you are looking for the BEST work at the FASTEST completion time...AND at a reasonable price...THIS IS YOUR GUY! I have never worked with someone who rates a 10 across the board like Mahtab does. Skill, speed, price...and PERFECT English. I wish I would have found him the first time around. He is incredible. Period!”

“Mahtab was a very fortunate find for us - he helped us sort out some difficulties and in doing so was fast, efficient, and showed excellent skills. We will definitely call upon him again next time we need professional quality service.”

“Mahtab gave us great advice on starting our Moodle site. We've put that project on hold so I'm ending the contract for now, but should we start it up again I would not hesitate to hire him again.”

“always on time, on budget. Does not need supervision. Always provides what is promised”

“The PakTaleem team headed by Mahtab have performed well in all tasks performed. We have engaged the team on many contract and look forward to a continuing beneficial association. The team has an excellent knowledge of Moodle and has customised the product very well. The team leader, Mahtab is always available and ready to assist despite the challenges of time zones”

“Always a pleasure to work with Mahtab.”

“always willing to assist above and beyond usual expectations”

“This is the 2nd time to hire Mahtab. He is fantastic to work with. Excellent communication and very responsive to

any changes I requested. Will definitely hire Mahtab again.”

“Excellent work, timely will use him for Moodle jobs again”

“Always a great person to work with. Great communication skills and knowledge. Will hire again when the need arises.”

“Great Job- Did exactly what I wanted him to with the custom skin. Excellent knowledge level that helped me consult on the best way to approach my project.”

“I am very satisfied with the work Mahtab has done for me. He understood the requirements and communicated frequently, clearly, and in a professional manner about the project progress. I would not hesitate to employ Mahtab again, if I have further Moodle customisation requirements in the future.”

“Great Job! Great communication. Want to use in the future if my project requires assistance.”

“Mahtab Hussain was exceptional with the work I gave him. His skills are top-notch and he is very professional in his communication. I will definitely be using his services again in the near future and would recommend him highly to anyone thinking about hiring him.”

“Very pleased with Mahtab's honesty regarding skills. He was very cooperative and had no problems communication with Mahtab.”

“Mahtab Hussain did a very good job. He took less efforts than what we agreed on as he recommended a better Solution”

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